

## MBUG 2008 Conference Programs

*The following is a draft of the program topics for the 2008 Conference:*

*(Session User Codes: S–Student-Registrar, R–Finance, F–Financial Aid, A–Alumni/Advancement, U–Housing, T–Technical, G–General, H–Human Resources, M–Student-Admissions/Recruitment-Prospect)*

### OPENING SESSION:

**“The Millennial Student and Trends in Higher Education”** . . . . . Glenn Trammel (SunGard)

8:45 a.m., Monday

*DESCRIPTION:* On average, these members of the Class of 2010 will be 18 years old, which means they were born in 1988, according to list owners, this year’s entering students form “a generation that has always been ‘connected’ and is used to things happening in ‘real time,’ like live satellite coverage of revolutions and wars, instant messaging and movies on demand. They expect solutions for every problem, from baldness to diseased organs. To the chagrin of teachers and parents, they’ve developed their own generational means of communication.” These millennial students are certainly a priority for institutions of higher education. However, lets also explore the nontraditional learner and their ever increasing presence on and off campus. Finally, we will take a look at emerging technology trends in higher education.

**SPEAKER BIO:** Glenn Trammel is the General Manager for the South for SunGard Higher Education Managed Services, a SunGard Higher Education line of business that provides colleges and universities with comprehensive technology management and strategic consulting services to help them align IT with their institutional mission. He has held numerous leadership positions including CIO, User Services Director, and currently specializes in assisting institutions to automate processes in order to gain efficiencies in operations. Glenn has extensive experience in leadership development, strategic and tactical planning, and IT organizational development and improvement. He has a proven record of leadership, having been named an eight time All-American at the University of Kansas. This accomplishment has been highly praised in the recent publication “What It Means to be a Jay Hawk” featuring the greatest athletes from the University of Kansas. Glenn is recognized for his vision and leadership in placing the Kansas swimming program on the national map. Glenn is the former President of the Mississippi Delta Technology Council and currently serves in numerous professional organizations. He holds a Bachelor of Science degree in Economics and Communications from the University of Kansas, and a MBA in Technology Management from University of Phoenix.

**BREAKOUT SESSIONS:**

1. **Self Service for Finance ( R) . . . . . Tracy Stapleton (JSU)**  
10:15 a.m., Monday  
*DESCRIPTION:* This session will demonstrate how Finance Self Service can be used to access finance information. A live demonstration will show how to execute real time budget balance queries, review encumbrances, research document status and transaction history.
  
2. **Argos in Action (T, G) . . . . . Patsy Vaughn, Kelli Blaylock (Holmes CC)**  
1:30 p.m., Monday  
*DESCRIPTION:* We will be demonstrating Argos (a web-enabled reporting solution) by using a live database. We will demonstrate how simple it is to move SQL scripts into a web-based report. Then you will see how easy it is for end users to access that report by viewing real-time data and printing formatted reports. Although this session is somewhat technical, it will be helpful for end users to see how simple it can be to retrieve a report through Argos.
  
3. **Evisions/Argos & Reporting Redefined (T, G) . . . . . Melanie Warlick (Evisions, Inc.)**  
3:15 p.m, Monday  
*DESCRIPTION:* Experience Argos, from Evisions, the developer behind FormFusion, and learn how Argos can be used for ALL your reporting needs. Argos was designed with the feedback of our many Banner institutions specifically for use in Higher Education and with Banner (Baseline, ODS, EDW). As a result, you will find Argos to have the features you need in a user-friendly, easily implemented tool. Argos effectively meets all of your reporting needs from simple ad hoc queries to advanced dashboards, Balanced Score-cards, and OLAP data cubes. This session will show Evisions and client examples from all Banner functional areas such as Student, Finance, Financial Aid, Advancement, HR and more.
  
4. **E-Attendance Package (S) . . . . . Jenny Bailey Jones, Jimmy Hall (Holmes CC)**  
1:30 p.m., Monday  
*DESCRIPTION:* Are you looking for a way to allow faculty to enter attendance through SSB? If so, then this is the session for you! Holmes Community College has designed a web based application for instructors to maintain student attendance. Once the student has exceeded the allowed number of days missed, the application will automatically send cut-out forms to the academic department. Additional features have been added that will provide an email warning to students prior to being cut-out. This product has evolved from an audit package that Pearl River had developed—a special thanks Pearl River.
  
5. **Official Payments: “Are you paying too much for your Payment Gateway/ Processing?” (T, R) . . . . . Stephanie Miller (Marketing, TIER Technologies)**  
9:00 a.m., Tuesday  
*DESCRIPTION:* Official Payments offers a completely hosted PCI Level I compliant

eCommerce Payment Solution and is a member of the SunGard High Education Collaborative partner program. Our payment solution supports American Express, Discover, MasterCard and VISA, as well as eCheck payment options. The Official Payments solution includes eBill and payment plans at no additional cost.

6. **CAPP (S)** . . . . . Bettye R. Graves (JSU)  
9:00 a.m., Tuesday

*DESCRIPTION:* This session will cover implementation and training of the CAPP–Curriculum, Advising Program Planning–system. The presenter will show and demonstrate the methods for building an academic program and applying the requirements to a student’s academic history data.

7. **IPEDS Race/Ethnicity Changes and Their Impact (H, M)** . . . . . Chris Ammons, Jim Hood (IHL)  
10:15 a.m., Monday

*DESCRIPTION:* Last October the U.S. Department of Education issued final guidance on maintaining, collecting, and reporting racial ethnic data. IPEDS will adopt new aggregate categories for reporting and institutions will be required to implement these categories by the 2010-2011 school year. This session will focus on explaining the nuances of the final guidance issued by the Department of Education and offer recommendations for dealing with the changes.

8. **Disaster Recovery/Replication Model–“Best Practices for Tight Budgets” (G, T)** . . . . . Dennis Nelson, Austin Laird (Oracle)  
1:30 p.m., Monday

*DESCRIPTION:* Learn how to maximize your Banner Database uptime and minimize new investment in disaster recovery technologies! We’ll discuss best practices around utilizing Oracle Dataguard (an included feature of the Oracle Database) and discuss disaster recovery strategy. Bring your questions and your input about this topic for an informative and interactive session.

9. **Employee Self Service (H)** . . . . . Edith Riley (MSU)  
9:00 a.m., Tuesday

*DESCRIPTION:* Mississippi State University Enterprise Information Systems delivers a version of ESS to the campus consisting of selected out-of-the-box functionality as well as significant modifications and add ons. This session will present an overview of the product available to both the general employee population as well as administrative personnel.

10. **Workflow and Xtender Implementation at MSU (S, M, T)** . . . Tommy Parker (MSU)  
10:15 a.m., Monday

*DESCRIPTION:* This presentation will demonstrate how Mississippi State University has streamlined several of our business processes by means of Banner Workflow and the Banner Document Management Suite (Formerly Xtender). Included will be an overview of 3 different workflows being used by Undergraduate Admissions, Graduate

Admissions, and the Registrar's Office for processing of applicants and student information.

The Banner Document Management Suite compliments each of these workflow processes by storing all the necessary application documents electronically, allowing offices and departments to immediately view these documents online, thereby eliminating paperwork and reducing bottlenecks.

Also being discussed are some of the basic concepts of workflow, such as the workflow modeler, how a workflow gets started, how workflow interacts with the Banner database, routing, custom forms, email, proxies, roles, etc.

This presentation is intended for both functional and technical users who are interested in implementing workflow, mainly in a study system context. However, there are many aspects of these processes that could be applied to other functional areas as well.

11. **FERPA (S, M, G)** ..... Ulanda Danzy (ASU)  
1:30 p.m., Monday

*DESCRIPTION:* My presentation can be described as FERPA-AT-A-GLANCE: A Brief Overview of Basic FERPA Guidelines. This information may be used to assist in implementing institutional record-keeping policies. This presentation may be of particular interest to first-time registrars and admissions officers. (I do not claim to be an expert in this area.)

12. **Chris Eby (SunGard), Dave Sullivan (UC4–AppWorks) – DEMO (T)**  
10:15 a.m., Monday

***Automate your “day in the life” through SunGard Higher Education’s Unified Digital Campus Solutions.***

*DESCRIPTION:* Come see how you can:

- Receive your reports via email using Banner ePrint.
- Scan, file, and retrieve documents electronically using the Banner Document Management Suite
- Graphically enhance and manage the flow of your Banner output such as invoices, purchase orders, checks, student grades, bills, letters, transcripts, and more using Evisions
- Automate and facilitate your job scheduling processes using Appworx

13. **Real User Monitoring Tool: “Peel Back the Onion of Your WEB Portal Traffic” (G, T)** . . . Dennis Nelson, Austin Laird (Oracle)  
3:15 p.m., Monday

*DESCRIPTION:* Oracle’s Real User Experience Insight monitoring tool delivers insight into exactly what your end users are experiencing in the web applications you support. Do you have users complain about errors in web applications? We’ll show you how this passive monitoring solution from Oracle will proactively identify end user experience problems (know before they call!). Improve performance, improve the end user experience, and get an understanding of how your users interact with your applications all with Oracle Real User Experience Insight.

14. **Finance Approvals-INB (A, R)** ..... Sherry Floyd (NEMCC)  
10:15 a.m., Monday

*DESCRIPTION:* When Northeast Mississippi Community College went live with Banner in 1993, some of the first features we took advantage of were the on-line requisition and approval processes. This session will discuss and review steps and forms necessary for implementing and utilizing Banner on-line approvals.

15. **SOACURR (Curriculum Rules Form) and Program Codes (S)** ..... Kimberly Savings-Sherman (SunGard)  
9:00 a.m., Tuesday

*DESCRIPTION:* This session will discuss the purpose behind program codes and curriculum rules. We will go over the creation of program codes and the inactivating of program, major, concentration, and minor codes on SOACURR. We will also discuss what to do when a major changes to a different department or college.

16. **New Trends in Strategic IT Planning (T)** ..... Andrew Nagorski (SunGard)  
3:15 p.m., Monday

*DESCRIPTION:* When the rapids of changing technology meet the more practical constraints of staff retention and budget availability, a classic rethink of strategic IT planning can create a dynamic new flow of institutional thought. This “Ready-Fire-Aim” process has become popular in the past year with many higher education institutions re-aiming, or often creating, their strategic IT plan.

**SPEAKER BIO:** Andrew Nagorski has over 25 years of professional IT experience in the higher education industry, with additional expertise in government, manufacturing, civil aviation, cable broadcasting, healthcare, shipbuilding, and financial services sectors—both domestic and internationally. He has held key management roles that have provided him with experience in all areas of information technology including CIO and CFO. He is an experienced project manager with a proven track record in team building, strategic and tactical planning, project management, budgeting, managing transition, and overall IT organizational development.

17. **Implementing Online Requisition (G, R)** ..... Keilani V. Drake (JSU)  
9:00 a.m., Tuesday

*DESCRIPTION:* This presentation will review and explain the Banner tools and forms used to implement the online requisition process.

18. **Business Process Management (G)** ..... Glenn Trammel (SunGard)  
9:00 a.m., Tuesday

*DESCRIPTION:* The key to effectiveness in any institution is in its business processes. The processes include every step and activity that must occur to achieve a particular outcome. When the business processes are out of control, occur too slowly, or fail, the institution cannot succeed. In this break out session, we will examine the business process management process, enrollment management, and electronic document

management. This examination will provide insights into how to improve business processes through effective utilization of technology tools.

19. **Distributed Payroll Time Entry (H)** . . . . . Edith Riley (MSU)  
3:15 p.m., Monday  
*DESCRIPTION:* The Mississippi State payroll implementation in 1995 included the rolling out of exception time entry to departmental offices around the campus and state. For the end of July payroll, 163 departmental payroll users entered exception time for a possible 3,763 non-exempt employees in 287 orgs. This session will include a review of Org Level security setup, as well as a presentation of MSU add-ons.
  
20. **Advancement in Banner (A, G)** . . . . . Dallas Reed (MVSU)  
3:15 p.m., Monday  
*DESCRIPTION:* Before you touch that button. . . let’s talk about the DATA! As most of you are aware, Banner provides institutions an increase in the quantity and quality of information that is easily accessible, secure, and compatible across functional areas of responsibility. One of the most critical elements of managing the data is - maintaining accuracy and integrity. In this session, we will discuss the significance of establishing data standards for your institution and how these data standards impact Advancement.
  
21. **No Future Funds for Old Bills (F, R)** . . . . . Nedra Bradley, Trina Wilson (MCC)  
3:15 p.m., Monday  
*DESCRIPTION:* Over the past year and a half, various changes have occurred and additional guidelines have been implemented within the financial aid industry. This fall, the U.S. Department of Education published new regulations pertaining to the disbursement of federal aid funding and its management by school officials. This session will review the practices of disbursing federal student aid funds, including an examination of using this type of funding to help with prior-year charges.
  
22. **EMS Campus Scheduling Software (S, G)** . . Nikki Rusconi (Events Mngmt. Systems)  
10:15 a.m., Monday  
*DESCRIPTION:* Learn more about one of our most in-demand products: EMS Campus. EMS Campus provides a single program that suits both your academic and event scheduling needs. Features include automatically assigning and optimizing rooms for classes, accepting requests from instructors/academic departments for classrooms or equipment, tracking course-specific information by academic term, facilitating the planning process for future terms, classroom utilization reports, and exam scheduling.
  
23. **Letter Generation (A, F, M)** . . . . . Dameon Shaw (DSU)  
1:30 p.m., Monday  
*DESCRIPTION:* This presentation will show end users how to use Letter Generation and Microsoft Office to create “custom” reports.

24. **Facilities and Administrative Costs ( R) . . . . . Sallie Griffin (JSU)**  
1:30 p.m., Monday  
*DESCRIPTION:* Facilities and Administrative Costs (F&A), formerly called Indirect Cost is a source of revenue to your institution. Banner allows users to capture these charges and post them automatically. Yes, you no longer have to manually calculate and post the charges to your institution’s general ledgers. Just set up a few tables in Banner and you are on your way. This presentation will help the users who want to implement this process get started.
25. **E-Verify (H) . . . . . Marilyn Sauls (Mississippi College)**  
1:30 p.m., Monday  
*DESCRIPTION:* Effective July 1, 2008, Governor Haley Barbour made it mandatory for all employers in the State of Mississippi to use E-Verify. Employers that depend on Federal Contracts are also mandated to use E-Verify. Educational institutions, due to the nature of the institution, will meet obstacles to timely reporting. We will discuss problems that institutions of higher education may encounter.
26. **End2End ARMS System (G) . . . . . Jennifer Downs (ARMS)**  
9:00 a.m., Tuesday  
*DESCRIPTION:* This system is a campus police incident reporting/parking system.
27. **Reporting Nightmares Minimized Utilizing  
Microsoft Access (G, R) . . . . . Janieth Adams, David Howard (JSU)**  
10:15 a.m., Monday  
*DESCRIPTION:* This session will show how MS Access can be used for reporting needs. Focus will be on creating queries, reports and forms, including switchboards, which allow end-users to click on buttons to retrieve real-time data (primarily in the form of Excel spreadsheets and reports), without needing to learn MS Access. We will show examples from the Finance and Payroll areas; however, MS Access can be used for any area.
28. **Transfer Articulation (S) . . . . . Kimberly Saving-Sherman (SunGard)**  
3:15 p.m., Monday  
*DESCRIPTION:* Are you using transfer articulation? If not, come to this session to learn how to set up the transfer articulation functionality and how to use it.
29. **Best Practices for Effective IT Security (T) . . . . . Andrew Nagorski (SunGard)**  
10:15 a.m., Monday  
*DESCRIPTION:* The security of an institution’s data is growing area of concern within higher education. We read about a different type of breach every week. Our academic mission is to obtain, enrich and share information. How do we protect administrative data from the growing threats of breach and compromise? (See #16 for Speaker Bio.)

30. **Banner Performance Reporting & Analytics–  
Performance Matters (M, T)** ..... Henry Stewart (SunGard)  
1:30 p.m., Monday

*DESCRIPTION:* What is Banner Performance Reporting and Analytics? Does it include pre-packaged reports, analytics, dashboards and scorecards? Will those reports and analytics work for our campus? And what is Performance Management? How is it different from standard reporting? Come to this session to learn the answers to these and other questions. The session will begin with an overview of Banner Warehouse and the new Banner Enrollment Management (EM) Recruiting and Admissions Performance application and then give interactive demos of reports, analytics and scorecards. If you only come to one session on reporting, this is the session for you. SunGard Higher Education is the only vendor to provide real Performance Management solutions and this session will prove it!

**SPEAKER BIO:** From 1990 to 1997, Henry was Director of Planning and Data Administration for Administrative Computing Services at the University of Rochester (UR) and before that, Director of Administrative Computing at Williams College. From 1997 to 2005, Henry led data warehouse, reporting and analytic initiatives for PeopleSoft’s higher education division. In the Spring of 2006, he joined SunGard to help define and develop SunGard’s first set of performance management applications. While at SunGard, Henry has worked closely with customers, development teams, product management and sales-support to define and provide flexible, configurable solutions for reporting, analytics and performance management.

31. **Banner Human Resources and the Unified  
Digital Campus (H, F)** ..... Chris Eby (SunGard)  
3:15 p.m., Monday

*DESCRIPTION:* Learn how the Unified Digital Campus may be used to deliver information to your end users. Also, see how Banner HR can be decentralized and placed into the hands of your constituents. This will be a hands-on session and will show you benefits such as College Work Study students entering their own time, approvals and personnel action forms.

32. **Trends in Campus Commerce (R)** ..... Jeff Rapp (Touchnet Info Systems, Inc.)  
1:30 p.m., Monday

*DESCRIPTION:* Efficiency, Technology, and Trust are the three key characteristics every Business Officer is searching for in a solid Campus Commerce solution. This session will focus on how these characteristics relate to the current solutions in the market AND how the NEW security requirements are driving current trends.

33. **Banner 8.0 Student Update (S)** ..... Kimberly Saving-Sherman (SunGard)  
10:15 a.m., Monday

*DESCRIPTION:* This session will quickly go over each of the Banner Student 8.0 enhancements. These enhancements are internationalization; registration error messages; catalog extract and load; incomplete grade processing; faculty load; automated waitlist;

manual degree record creation; Self Service graduation application; reserved seats; course, section, and registration restrictions; registration overrides; minimum/maximum registration hours; fee assessment; mass entry registration; mass entry admissions/general student/graduation; and IPEDS 2008 spring regulatory updates.

34. **Banner Finance and the Unified Digital Campus (R)** . . . . . Chris Eby (SunGard)  
1:30 p.m., Monday

*DESCRIPTION:* Learn how the Unified Digital Campus may be used to deliver information to your end users. Also, see how Banner Finance can be decentralized and placed into the hands of your constituents. This will be a hands on session showing how end users can create purchase requisitions, see copies of their PO's via email, scan invoices, Excel integration, get their reports emailed to them, and approve documents without ever being in the administrative system!

35. **Simplifying Refund Disbursements with Higher One and Introducing the New IntelleCheck 3.0 Intergration with Evisions (T)** . . . . . Matt Dorf (Higher One)  
3:15 p.m., Monday

*DESCRIPTION:* Higher One provides higher education institutions and their students with efficient, convenient, and easy-to-use solutions to handle financial disbursements. Recently, Higher One and Evisions have come together to make it even easier for your institution to cut costs and improve service by distributing refunds electronically. Evisions has worked hard on providing college and university administrators the ability to easily setup and run Higher One's OneDisburse® Refund Management ® through the Intellecheck 3.0 payment processing solution.

36. **Understanding Educational Debt Collection (R)** . . . . . Miles Harper (S & S Recovery, Inc.)  
9:00 a.m., Tuesday

*DESCRIPTION:* S & S Recovery, Inc., is a full service debt collection agency for Institutions of Higher Education specializing in tuition account receivable, Perkins Loan, institutional loan, nursing loan, health professional loan, and Pell Grant. Meeting the demands of your institution and maximizing returns are our primary goals.

37. **BIRDS OF A FEATHER:** . . . . . (10:45 a.m., Tuesday)

1. Student-Registrars (S) – Jimmy Smith (ASU)
2. Financial Aid (F) – Teresa Shannon (MSU)
3. Finance ( R) – Sherry Floyd (Northeast Mississippi CC)
4. Advancement/Alumni (A) – Charles Davis (ASU)
5. Human Resources (H) – Linda Wilson (JSU)
6. Technical (T) – Chris Giger (DSU)
7. Student-Admissions/Recruitment-Prospects (M) – La'Toya Atterberry (MCC)
8. Housing (U) – Cindy Hampton (Mississippi College)