MBUG 2010 Conference Program

Session User Codes:
A – Alumni/Advancement
F – Finance
R – Financial Aid
G – General
H – Human Resources
I – Institutional Research
M – Student Admissions
B – Student Bursar A/R
S – Student Registrar
T – Technical

Opening Session:

Enhancing the Educational Experience of Our Students Through Cross-Campus Collaboration
Jane Ellen Miller (SunGard)
Students are evolving. Staying connected has always been a way of life for this year's entering freshmen, born in the early 1990's,   These students are all about mobility, utilizing cell phones or smart phones, x-boxes, laptops, e-readers, or iPads all to access information at anytime from anywhere. While this digital generation is very comfortable with technology in their everyday lives; they come to college with little understanding of what it takes to succeed.

Meanwhile, non-traditional learners are driving the market. 43% of today's students are non-traditional; and almost half of them are studying part-time due to work and/or family responsibilities. As adult learners they place a high priority on convenience and flexibility. Non-traditional students whose average age is slightly older, are usually returning for certifications, re-training, degree completion, etc. These students have expectations. In these competitive times, we need to be prepared to meet or exceed those expectations.

Some of your institutions are listening and adapting to the way its various constituents want to learn and be educated. All of your areas (Admissions, Financial Aid, Housing, Registrar, Institutional Research, Bursar, Technology, et al) contribute to a student's success. With cross-campus collaboration (all working towards the same goal), the student experience can be enhanced. During this presentation there will be real-world examples of what your peers at other colleges and universities are doing to have a positive impact on the lives of today's students.

Breakout Sessions:

A Banner ODS/EDW Alternative (G)…………………………………………………..Dan Zuppardo (iStrategy)

In the session, iStrategy will present a new offering that enables Banner ERP schools to provide self-service reporting, dashboards and analytics for data-driven decision making and improved institutional performance. Topics that will be covered in this session will include:
* Current Banner reporting / student information challenges
* Three approaches to address these challenges
* Recent research of what reporting and analytic solutions Banner schools are trying to implement
* An innovative approach that several Banner schools have chosen with success
* A Live demonstration of that approach

Advancement Feed to Finance (A)………………………………………………………..Kathy Barna (SunGard)

This session will review the Advancement's requirements for setting up pledges and gifts. We will also discuss the processes that are run in the Finance area, once the Advancement feed is executed.

A/R and Finance Reconciliation (S,F)………………Kimberly Saving-Sherman, Rick Gerry (SunGard)

This 60 minute PowerPoint presentation and demo will cover SunGard Higher Education's best practice in feeding Student AR transactions to Finance to ensure clean reconciliations. In addition the session will cover parent plus loan refunds and direct deposit refunds.

Automating Transcripts – Start to Finish (S)……………………………………………Butch Stokes (MSU)

The Office of the University Registrar at Mississippi State University has automated and combined its 24/7 on-line transcript ordering system (Transcripts on Demand)with its Banner Student Information System transcript processing systems and its electronic transcript delivery system (eSCRIP-SAFE) to reduce workload requirements, cut costs, and to speed up transcript deliveries. Several Banner processes run to tie these systems together in an automated sequence providing faster service and reducing overall production costs.

Banner 8 Student AR and the Implementation of Chapter 33 VA Benefits (B)

Brenda Gilmore (Strata Information Group)

A Senior SIG Consultant will present new Banner® v8 Student Accounts Receivable third party contract function that helps colleges and universities implement the new Chapter 33 VA Benefits requirements

Banner Boot Camp (G)……………………………………………………Donna Hayden (ASU), Cindy Hampton (MC)

This session will review different search and navigation methods, the quickflow process, general users preferences, enterprise pin preference, and protection of sensitive data(masking).

BANNER…Building the Missing Pieces (G,S,T)………………George Pharr, Bronson Prochaska (ICC)
The "ICC Web" brings pertinent information from Banner to one screen, meeting the needs of various departments and programs at the College. Recent violent college tragedies across the country and heightened interest in student retention and graduation rates underscores the importance of bringing "the missing pieces" of the student profile puzzle together. Our Student Early Alert System, Allied Health System, Campus Police Incident Reporting System, Athletes Management System and Cafeteria Management System pull information from Banner so that each department has pertinent information at the ready. This session will highlight our Student Early Alert System, explaining how this program integrates faculty concerns, Counselors, Campus Police and Housing Incident Reporting and student attendance into one system. All applications will be demonstrated and explored.

Banner Finance Basics (F)………………………………………………………………………..Sherry Floyd (NEMCC)
Designed for the beginning Banner Finance user or one that wants to know more about the "guts" that drive the Finance module, this session will discuss chart of accounts components, security within the Finance module, as well as some frequently used Finance forms. This is Banner Finance 101 – new user's questions will be welcomed!

Banner Security and/or VBS Security (T)……………………………………………….Kelli Flynn (SunGard)
Banner Security isn't complicated if you set it up correctly. This session will focus on how to set up Banner Security so there is less time spent on overhead and maintenance, and more time devoted to supporting the system. Attendees should include Banner security administrators, IT staff, DBAs, and/or anyone with an interest in (re)setting up Banner Security.

Birds-of-a-Feather (F)……………………………………………………………….Sandi South, Johnny Mann (ICC)

Birds-of-a-Feather (S)
Cindy Hampton (MC), Becky Finley (DSU), Angela Broussard (MCC)

Business Continuity and Disaster Recovery (T) ………………………………………..………Bill Cranford (MC)
A discussion of how schools are making sure that their BC/DR plans are keeping pace with the demands for higher levels of information availability. Demonstration of MC's recently implemented Banner BC/DR Plan.

Cashiering Review and Reports (A)……………………………………………….Kathy Barna (SunGard)
This session will review hot to close and finalize a cashiering session. We will review some best practices as well as additional reports that are typically run after the cashiering process, which includes the Cashiering and Adjustment Reports. Finally, we will discuss what processes are impacted by Cashiering sessions: Acknowledgements, Gift Societies, and Feed to Finance.

Communicating Effectively with Students Using Banner (R)…………………..Teresa Shannon (MSU)
When should we communicate with students regarding the completion of their file?
How often should we communicate with students regarding the completion of their file?
What is the most effective method of communicating the award status?

We have developed a system of postcards and emails using RZOTR11 and ROREMAL with a timeline included so that they receive several opportunities to respond and complete the student requirements. Repeat...repeat...repeat   Students need to get information more than once to respond in many instances. Which student population do we want to send paper award letters? Our process uses RZRAW11 to send letters with ROREMAL taking care of the email award notifications. Our ITS Department set it up so that we can run batches weekly from our office. Join us to discover these and other processes that you may have developed so that we share our experiences.

Data Integrity from Prospect to Graduation (M,S) ……………..Angela Payne, Ashley Jones (MCC)
This topic covers the importance of consistently entering accurate data from the moment a student prospect file is created, through admissions, and finally at graduation. It offers tips on ways to uniform data entry at significant points of data entry in your database flow, so continuity and integrity can be established. This will increase the reliability in data output.

"DegreeWorks – Today and Tomorrow" (S)………………………………………..Mark Nichols (SunGard)
"We'll take a look at DegreeWorks current state with regards to functionality, look and feel, and supporting products. Then we'll look at Future State, what's coming next in this exciting and evolving product."

Direct Lending Processing (R) ………………………………………………………… Vickie Coughlin (SunGard)
This session will focus on Direct Lending processes and will include time for Q & A.

Electronic PAFs (H)………………………………………………………………………..Marius Wolfe (SunGard)
The Banner Human Resources module provides an Electronic Personnel Action Form (EPAF) solution for submitting personnel actions that utilize the General Person (PPAIDEN), Employee

(PEAEMPL) and Employee (NBAJOBS) forms to electronically process new hires, terminations, changes to fund distributions, and salary adjustments.

Employee Self-Service (H)……………………………………………………………Marius Wolfe (SunGard)
Banner's Employee Self Service provides an array of functionality. Self Service will save your staff time and energy and will equip them with tools that will enable them to access and update Banner information. Your employees will be able to access and update their personal information via the Self Service tool.

Financial Aid Self-Service (R)……………………………………………………. Vickie Coughlin (SunGard)
Discover Banner Financial Aid Self-Service and new functionality

Getting "SASsy" with Banner (I)………………………………………….Cecila King, Kathy Huffman (MSU)
Extracting data from Banner using SAS

Grants Module Overview (F)………………………………………………………….Rick Gerry (SunGard)
Overview of the Grants Module: This presentation will identify what the grant module, as of Banner 8.4, is capable of and the primary set up to use the module.

Hot Topics (R)………………………………………………………Mac Lowry, Teresa Shannon (MSU)
Direct Lending

Hot Topics (T)………………………………………………………Allen Coleman (ICC), Chris Giger (DSU)
Banner 8, Oracle 11G

HR Process Review Creates Efficiencies (H) ………………………………………………Lisa Giger (DSU)
How can you gain efficiencies by getting people talking? In this presentation, we will show you how Delta State engaged with SunGard Higher Education to conduct a Business Process Analysis of the current HR and payroll processes. By getting the right individuals together and evaluating the current methods, Delta State was able to create a streamlined process that has resulted in significant efficiencies for the institution. The analysis eliminated the duplication of work efforts, eliminated the paper process used for leave record management, provided On-line time entry for departments, and provided HR self-service capabilities for the campus. The efficiencies gained across the institution have resulted in a significant reduction in man-hours required for the former process, while improving the accuracy and availability of HR and payroll data. Business process analysis can be a painful process, and this session will demonstrate how to bring entities together in a way that creates a positive change. The HR team is bringing the

message forward and campus offices have begun to focus on business process analysis and create other efficiencies across the institution.

IE-IR Update (I)……………………………………………………Rilla Jones (NEMCC), Liz Edwards (ICC)
Review and panel discussion of changes implemented over the last year that include race/ethnicity update, CIRE group creation, Blackboard Outcomes, and SharePoint Customization for Institutional Effectiveness.

Implementing Banner 8 (T)………………………………………………………………Kelli Flynn (SunGard)
Successfully migrating legacy data into Banner can make or break an implementation. This session will focus on migration strategies, recommendations, and tips & tricks to make your Banner 8 implementation a success. Attendees should include anyone with an interest in implementing Banner.

Intelligent Data Capture for Banner Xtender Solutions (F,R,H,B)
Brant Rathe (The Windward Group)
The Windward Group has developed a process which allows departments and administrative users to accurately and efficiently populate the Banner XtenderSolutions repository while reducing cost and labor burdens on IT staffs. This presentation will demonstrate the power of Batch scanning (scanning larger volumes of documents at one time), OCR (optical character recognition) and specialized scanning workflows.

Leave Accrual and Processing via Employee Self Service (H)………………………....………Lisa Giger (DSU)
This session will illustrate system setup screen by screen. The presentation will also include a demonstration of leave time entry through Banner by the timekeeper and approval by the supervisor through Employee Self Service.

Leveraging Technology to Save Money and Improve Student Customer Service (B)
Jack DeBaar (Higher One)
Through a full array of services from refunds, payments, electronic billing, payment plans, and more, Higher One works closely with colleges and universities to ensure students receive Financial Aid refunds quickly, can pay tuition and bills online, make on-campus and community purchases, and learn the basics of financial management. This session will focus on the benefits of electronic refunds and Higher One's managed service.

Locating and Processing Multiple Pidms (G) ………………..…………………………………Edith Riley (MSU)

Mississippi State has long had problems with entities being added to Banner multiple times. This session will be a discussion of how MSU locates multiples, how the information is communicated to the campus administrative users and how the data is cleaned up.

Matching Gift Process (A)………………………………………………………………..Kathy Barna (SunGard)
This session will review how to set up a Matching Gift company and how to link and cross-reference employees. We will also review how to adjust and process matching gifts. We will review some best practices for matching gift percentages, as well as review the Advancement Control form and how to set up using different options.

Mississippi State Eases to New Enrollment Management (M)…….Lokesh Shivakumaraiah (MSU)
This presentation will talk about transitioning from non-EM recruiting tools to Sungard EM Relationships and Performance modules, and early adopter experience. It covers a wide array of topics starting from the business decision to implement EM, importance of on-going collaboration with IT and the Admissions office during and after the transition period, effects on end users, end-user training, comparison of business practices before and after going live with EM Relationships and Performance modules, and continued association with SunGard.

National Student Clearinghouse Process (S)………………………Kimberly Saving-Sherman (SunGard)
Haven't thought about the SFRNSLC since you implemented Banner Student? Well, much has changed regarding the set up for the process to work correctly. Come find out about the various changes throughout Banner Student.

New Race and Ethnicity Capture and Reporting (M,S)
Shannon Adams (ICC), Shannon Tucker(NEMCC)
Affects of the new Race and Ethnicity Codes on Admissions forms and processing.

On-line Approvals (F)…………………………………………………………………………Sherry Floyd (NEMCC)
This session will review the forms and processes necessary to use Banner On-Line Approvals. We will discuss the logic behind the flow of approval queues, the actual set-up of the approval queues and routing forms, as well as the forms used to process on-line approvals.

On-line Faculty Roster (H/I)………………………………………………………………………Ann Poole (ICC)
This PowerPoint presentation will illustrate how an On-line Faculty Roster was created for reporting qualifications for full-time and part-time faculty as required by Southern Association of Colleges and Schools.

P2P – Programmer 2 Programmer (T)…………………………………………Jimmy Hall, Tammy Smith (HCC)
Need ideas? Have ideas? Then this is the place for you! Start today networking with other programmers in Mississippi.

Spreadsheet Budgeting (F)……………………………………………………………….Rick Gerry (SunGard)
This 60 minute PowerPoint and demo will cover how Spreadsheet Budgeting works with the non-salary budget development cycle. This session will not only show how Spreadsheet Budgeting works, it will show how it is used in conjunction with Self-Service Budget Development and INB Budget Development.

Information Security as a Value-Added Service (T)……………………………Danny Creedon (SunGard)
In today's higher education environment, the risks associated with lax information security have never been higher. With increasingly complex legislative compliance requirements, state and national government agencies are raising the bar on the costs associated with disclosing confidential student information. Higher education CIOs have repeatedly ranked information security as one of their primary concerns in national publications. What are the main threats? How can a school react?
Sungard Higher Education will discuss the current and pervasive threats that abound in a college or university environment and the steps schools should take to begin the process of managing these risks. Sungard Higher Education Managed Services now provides Information Security as a service and will discuss how these service offerings can help you mitigate your risk and demonstrate appropriate due diligence in the event of a security breach.

Understanding SGASPRT in Banner 8 (S)………………………………Kimberly Saving-Sherman (SunGard)
Interested in the new Athletic Compliance functionality in Banner Student 8.x? Then this session is for you. This session will cover the new and changed forms and how to use/complete them.

Using Geo Regions (A)………………………………………………………………………Kathy Barna (SunGard)
This session will review how to set up Geographic Regions for Alumni and Development offices. We will discuss how this can be done through city, county, state, and zip code. We will discuss how this information is processed and viewed via Banner INB as well as Self-Service for Advancement Officers.

Wait Listing (S) ……………………………………………………………………………..Tilda Bouchillon (ICC)
This session will define wait listing, present step-by-step setup, and demonstrate how the process works once setup is complete.

Web Time Entry Implementation (H)……………………………………………………………Keilani Drake (JSU)
This session will illustrate system setup screen by screen. The presentation will also include a demonstration of the time entry by the employee and the approval by the supervisor.

What's New in Banner 8 – Alumni/Advancement (A)……………………………..Kathy Barna (SunGard)
This session will review the enhancements made in Banner 8X INB and Self-Service. We will discuss forms that have become obsolete and tabbed.

What's New in Banner 8 – Finance (F)……………………………………………………Rick Gerry (SunGard)
This 60 minute PowerPoint presentation will cover the entire Finance enhancements from Banner 8.0 through 8.4. In addition, this presentation will also describe future Banner enhancements coming by the end of this year.

What's New in Banner 8 – Financial Aid (R) ………………………………..………Vickie Coughlin (SunGard)
Attend this session to discover what is new in Banner 8 for Financial Aid. Whether you're moving to Version 8 or are already there, you may discover some new functionality.

What's New in Banner 8 – Human Resources (H)…………………………………..Marius Wolfe (SunGard)
This 60 minute PowerPoint presentation provides an overview of all the new functionality and enhancements delivered in Banner 8X for Human Resources. This includes form changes as well as an introduction to the following enchancements: Combined Benefits Limits, FMLA Enhancements, Multiple Year Encumbering and Faculty Load and Compensation.

What's New in Banner 8 – Student (S)………………………………Kimberly Saving-Sherman (SunGard)
Wow, we are already at 8.4 and 8.5 will be coming out at the end of 2010. This session will give you an overview of each of the enhancements you can expect to find in Banner Student 8.x and Banner AR 8.x.

What's New in Banner 8 – Technical (T)…………………………………………………Kelli Flynn (SunGard)
What changed from Banner 7 to Banner 8? This session will be an overview on the enhancements in Banner 8. Partial Data Masking, PIN Maintenance, Int'l Enhancements, are some of the topics we'll cover. Attendees should include anyone interested in the enhancements in Banner 8.

XML Transcripts (S)………………………………………………………Kimberly Saving-Sherman (SunGard)
The setup on the functional side is intense and complex. The areas covered will be the specific forms setup, the impact of that setup on the overall process, and the error resolution /

troubleshooting pertaining to the implementation. The various files which need to be altered with information specific to you institution will also be discussed.